



**For Office Use Only. Do not write here.**

Date Received: \_\_\_\_\_  
Processed by: \_\_\_\_\_  
Reference #: \_\_\_\_\_  
Action: \_\_\_\_\_

## Manual Order Form

Please either FAX to 416-385-7765, scan and EMAIL to [cservice@grape.ca](mailto:cservice@grape.ca), or MAIL to the address below for processing.

Grape.ca Inc.,  
5863 Leslie St. # 307, Toronto Ontario, Canada, M2H1J8

**You must include all 3 pages of this form plus the applicable documentation listed on page 3.**

I am requesting:

- Registration of a Municipal Domain Name** (\$50.00 plus registration fee)
- Registration of a Conflicting dot-ca Domain Name** (\$50.00 plus registration fee)
- Registration of an International Domain Name (IDN)** (\$50.00 plus registration fee)
- Set a Registry Lock** (contact us for pricing)

Applicable taxes will be added to any fee listed above.

### Requestor's Current Contact Information

Full Name: \_\_\_\_\_ Phone #: \_\_\_\_\_ Cell#: \_\_\_\_\_  
Email: \_\_\_\_\_ Company: \_\_\_\_\_  
Address: \_\_\_\_\_ City: \_\_\_\_\_ Prov/State: \_\_\_\_\_  
Country: \_\_\_\_\_ Postal Code/ ZIP: \_\_\_\_\_

### Credit Card Information

Name on Credit Card: \_\_\_\_\_  
Credit Card Number: \_\_\_\_\_ Expiry Date: \_\_\_\_\_  
Full Name: \_\_\_\_\_ Phone #: \_\_\_\_\_ Cell#: \_\_\_\_\_  
Billing Address: \_\_\_\_\_ City: \_\_\_\_\_ Prov/State: \_\_\_\_\_  
Country: \_\_\_\_\_ Postal Code/ ZIP: \_\_\_\_\_

## Domain Information

**Domain Name:** \_\_\_\_\_

**Registrant Name:** \_\_\_\_\_

The Registrant Name is found on the Whois record for the domain. This name appears in the Registrant field for dot-ca domains, and in the Organization field for non-dot-ca domains. This is considered the legal holder of the domain.

**Requestor's Relationship to the Domain and/or Registrant:**  
\_\_\_\_\_

### By submitting a Manual Order Form through Grape.ca, you hereby agree to the following terms:

- You confirm that you have full authority to make such a request on behalf of the registrant.
- You agree to fully and accurately disclose any and all information required from you by Grape.ca, CIRA, or any other Authoritative Body applicable to your request.
- You acknowledge that Grape.ca reserves the right to revoke or reject your request due to invalid or improper information at any time.
- Before your request is submitted or processed in any way, you agree to pay the entire Request Fee. Further you recognize and accept that the **Request Fee is non-refundable** regardless of the result of your specific request. If your request is rejected for any reason, this fee will not be refunded and future re-submission of your request may incur additional Request Fees.
- You acknowledge that your request can take up to 10 business days to complete once your order has been received and processed by Grape.ca. This does not include time required for relevant parties to respond to our request for information or validation of information.
- You acknowledge that you have read and understood and agree to abide by all applicable rules and policies of CIRA ([www.cira.ca](http://www.cira.ca)), Grape.ca, and any other applicable Authoritative Body. Furthermore, you agree to abide by the decision reached by either Grape.ca, CIRA, or the Authoritative Body in the case of your specific request.
- Grape.ca reserves the right to request additional documentation to support your request, and to refuse processing if such documentation is not produced. Additionally, Grape.ca reserves the right to request a notarized signature from the requesting or other party involved in the request in order to maintain acceptable security for the domain or account in question. The security of our clients' accounts and domains are of the highest priority to us.

\_\_\_\_\_  
**Requestor Full Name**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**Signature of Requestor**

I hereby certify that I agree to the terms and conditions above,  
and that the information given here is correct.

#### **A note about privacy**

The identification information being requested by us is used solely for proof of identification purposes in order to fulfill your request as detailed in this form. The information collected is kept strictly confidential and is not used for any other purpose or disclosed to any third party.

## Registration of a Municipal Domain Name

**A request to register a Municipal Domain can only be submitted by the municipality for which the domain was reserved, or by explicit consent of the Municipality.**

1. The requestor must visit the CIRA website in order to download the Certificate of Authorization to Apply for Registration of a Municipal Name: <https://cira.ca/assets/Documents/Legal/Registrants/CAARMN-01.pdf> Note that this form **MUST** be printed on Municipal letterhead or CIRA will not accept it.
2. If you are making the request with the explicit consent of the Municipality, you must submit the Certificate of Consent by a Municipality to the Registration of a Municipal Name: <https://cira.ca/sites/default/files/attachment/policies/ccmrnm-01.pdf> Note that this form **MUST** be printed on Municipal letterhead or CIRA will not accept it.

The completed form on letterhead must accompany this form in order to be processed.

## Registration of a Conflicting Top Level Domain Name

Third and fourth level domains including Provincial domains have been officially retired by CIRA as of October, 2010.. Currently-registered third or fourth level domains such as provincial domains may continue to exist so long as they are kept renewed.

If there is a conflicting domain (the provincial extension domain such as domain.on.ca), only the Registrant of the existing domain may apply to register the top level domain (domain.ca).

You may **NOT** apply for a third or fourth level domain or provincial version of your dot-ca domain.

**The newly registered conflicting domain will be registered with the same Registrant contact information and placed in the same domain account as the existing provincial domain. You cannot apply for a conflicting root domain at a different registrar than the one which holds the current provincial domain. Note that the Registrant contact information cannot be changed for 60 days following registration.**

## Registration of an International Domain Name (IDN)

Only French IDNs are accepted for .ca domain names. The accepted characters include é, ë, ê, è, â, à, æ, ô, oe, ù, û, ü, ç, î, ï, ÿ.

**Please note that .ca IDNs are registered to the same registrant as the base domain. The domain must reside in the same account. Any registrar transfers must include the base version as part of the administrative bundle.**